

Transport conditions

1. Contracting parties are the operating aviation company and each guest
2. Health problems and handicaps are to be report when booking the flight. People with heart, lung and circulation problems should consult their doctor as to whether it is suitable for them to fly. We recommend that people who have just been operated on and pregnant women should wait before fly in order to avoid any risk. Children under 12 and under 1.30 m are generally not permitted. Written permission for under age youths must be obtained from the parents. For all younger children (under 12 and under 1.30 m) we organise a "Kids Balloon Day".
3. We are not responsible for luggage, cameras or film material.
4. Any injuries or damage are to be reported to the pilot immediately, or at the latest, within 48 hours.
5. Compensation cannot be claimed for cancellation of flights due to weather conditions or technical faults. The pilot aims to inform all guests of flights within good time.
6. If a flight finishes early due to factors out of the hands of the pilot, then this is classed as being carried out according to contract.
7. The allocation of places in the basket, the choice of the balloon and the starting place is the responsibility of the organizing group. Guest's wishes will be considered as far as possible.
8. Prices include the balloon flight, balloon baptism with document, personal insurance, accident insurance as well as the organisation and booking of times. Guests contact the organisers of the Balloon Festival Toblach/Dobbiaco to arrange a starting time and date. There is no extra cost for changes in times and dates.